

INTRODUCING



REAL TIME FEEDBACK 2015 ANALYTICS AND LIVE REPORTS



Mārama Realtime Consumer Experience Feedback

Mārama collects realtime feedback from your consumers and their family / whānau and presents the results in attractive graphical displays. Mārama has been developed by CBO in a large one year trial funded by the Health and Disability Commissioner. Mārama is a standard survey tool but organisations can add additional questions after the core set. Organisations may also develop their own Intelligence surveys. Mārama includes powerful Business Intelligence tools that let you develop and distribute your own analyses of your data.

Complete Expression of Interest

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Core Features



Offline Surveys
Collect data offline when being used in the field

Survey Designer
Design your online survey with the drag and drop editor. No programming required

Android Tablet or iPad
Collect data on your iPad or Android Tablet

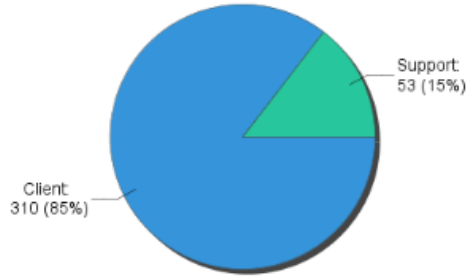
Core Features



Role

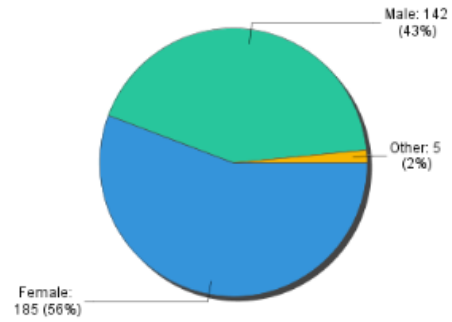


ROLE



Gender

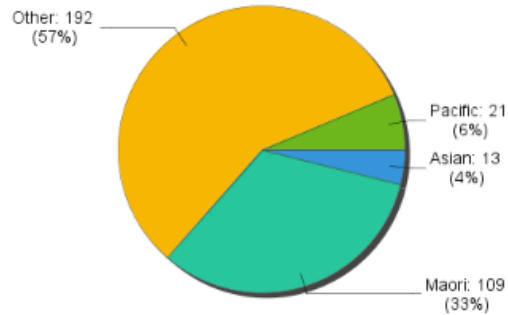
GENDER



Prioritised Ethnicity

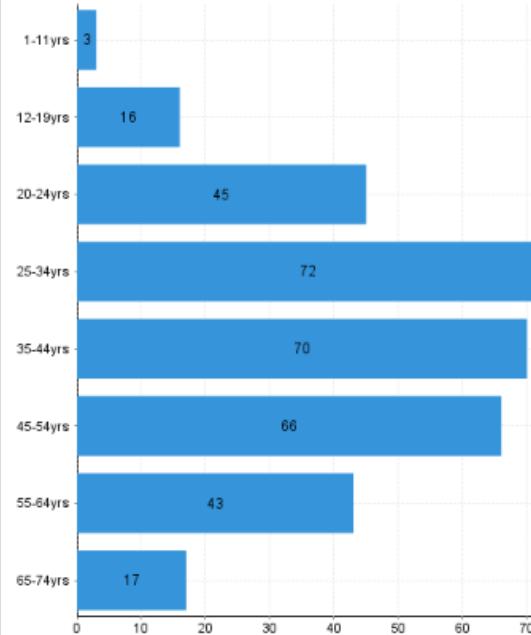
ETHNICITY

Single ethnicity recorded for each respondent in priority order of Maori, Pacific, Asian and then Other. Scroll down to see all ethnicities recorded and multiple selections.



Age Range

AGE RANGE



All Ethnicities Incl 'Other' text



Org_id	Count score	All Ethnicity
106	4	Maori/Niuean
114	1	Maori/Niuean
112	1	Maori/Niuean/other-sweedish
105	1	Maori/other
108	1	Maori/other
110	1	Maori/other-amerian indian
112	1	Maori/other-Australian
115	1	Maori/other-british
110	1	Maori/other-english
109	1	Maori/other-Fijian
112	1	Maori/other-German

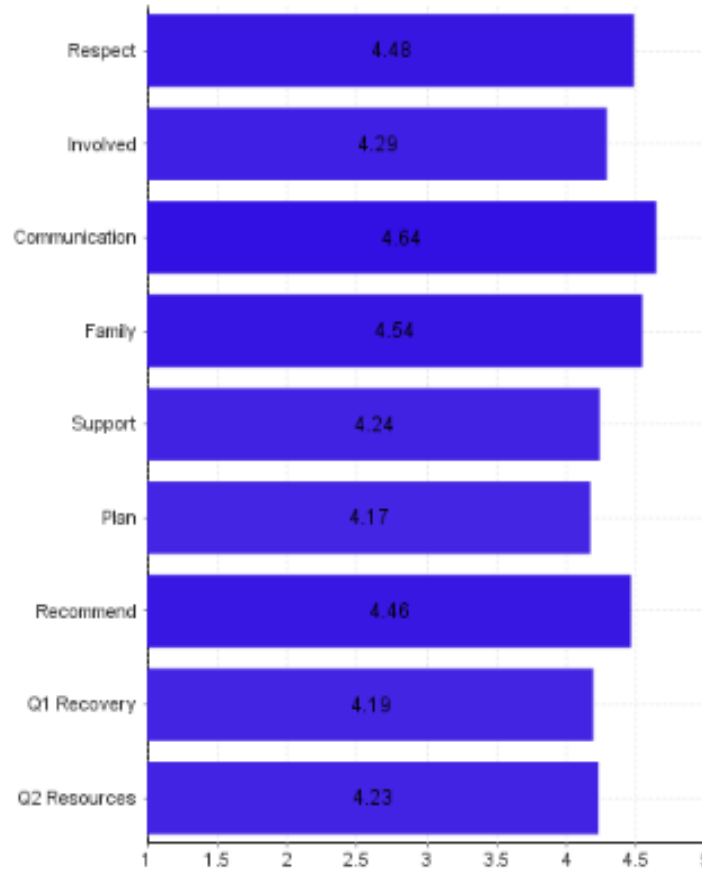
1 - 100 / 451

Average Score all Questions



AVERAGE SCORE PER QUESTION

For all Likert scale core questions, including any additional questions.
Includes partial surveys.



Likert scale
Additional
questions



Average Score by Reporting Group



AVERAGE SCORE BY REPORTING GROUP

Reporting group assigned to the device, when surveys are completed. If no reporting group is assigned the results will go to a 'Default' reporting group.
Core Likert scale questions, including additional questions.



National survey count - ALL organisations

5681

Survey count - OUR organisation

593

National avg score - ALL organisations

Includes both partial and complete surveys

4.14

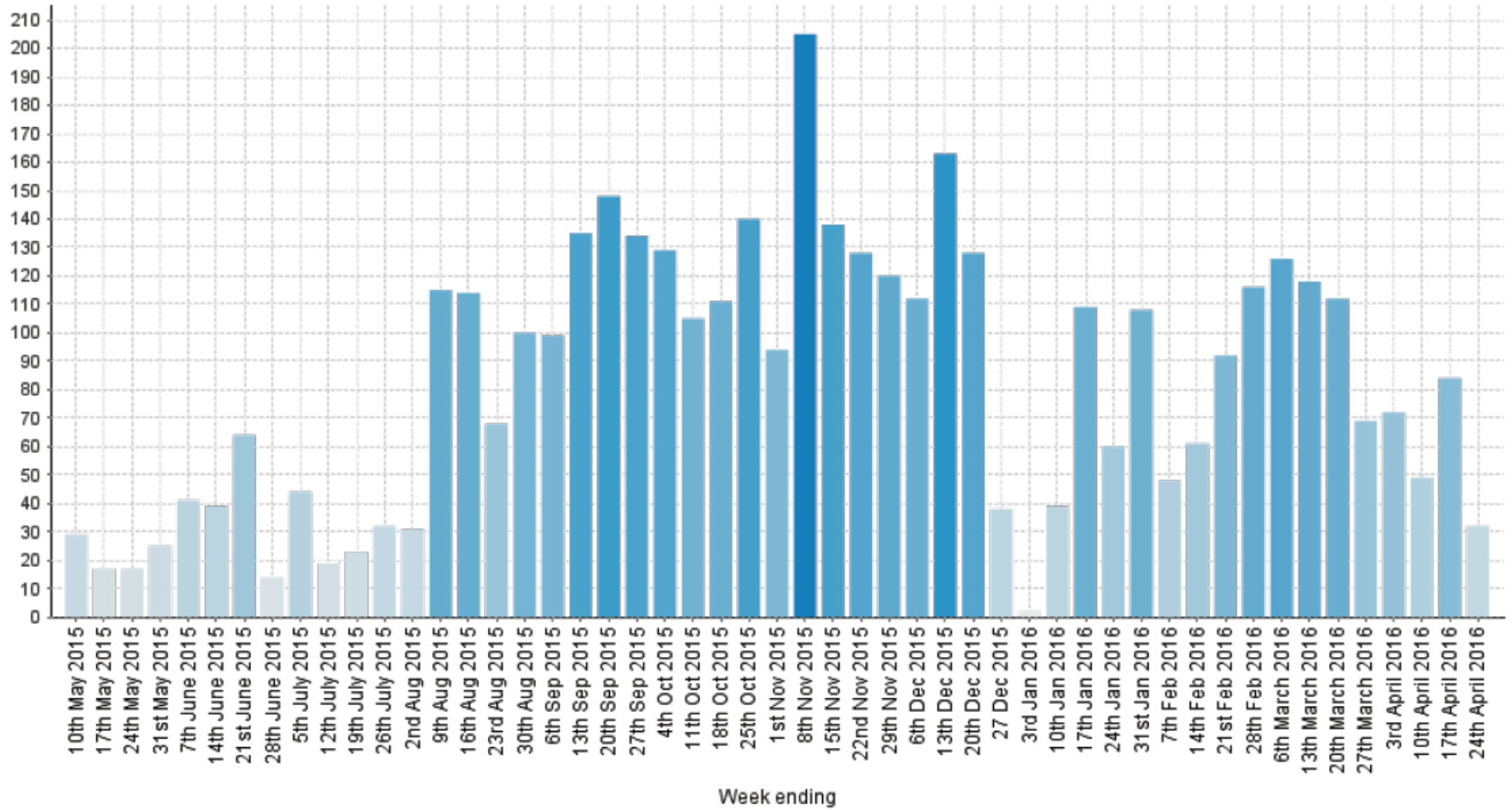
Average score - OUR organisation

Includes both partial and complete surveys

4.42

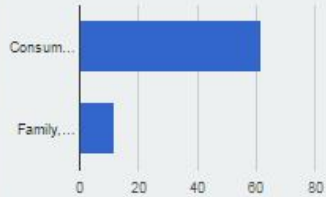
NUMBER OF SURVEYS COMPLETED EACH WEEK

Includes both partial and complete surveys

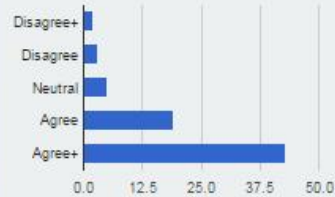


LIVE REPORTS-UPDATES EVERY 10MINS

I am completing this survey as...



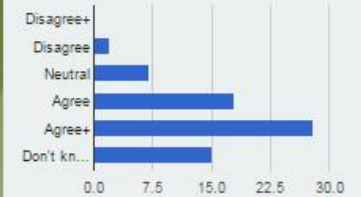
Respect



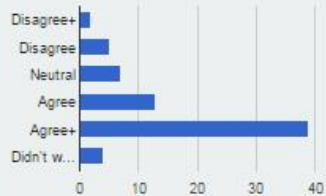
Decision making



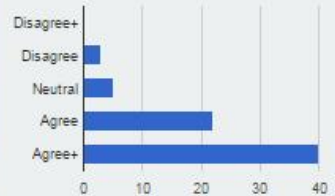
Communication across services



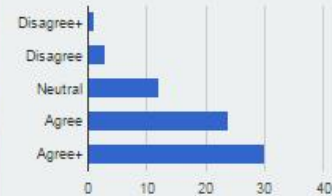
Family given information



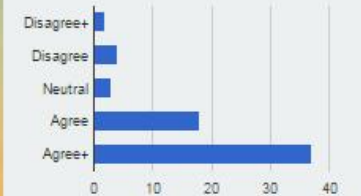
Support I need for the future



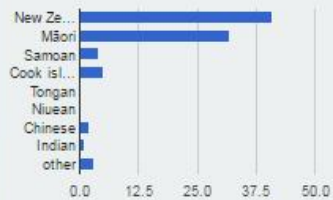
Plan is reviewed regularly



Recommend service?



Ethnicity



Age Range



Gender

